



# Emergency Management Plan

with  
Bushfire Management  
Plan

## Farm + Lake Camps



# In an Emergency

1. Verify	Verify the Report	Confirm with other campers, campsite staff, emergency services or other reliable people the accuracy of the information about the emergency								
2. Notify	Notify Camp Staff & Emergency Services	By the quickest means possible notify: <ul style="list-style-type: none"><li>• Camp Coolamatong staff; and</li><li>• Emergency Services</li></ul>								
3. Assess	Assess the danger posed	Observe what is happening to decide: <ul style="list-style-type: none"><li>• if the danger has passed;</li><li>• if the danger is increasing or decreasing</li></ul>								
4. Act	Take action based on assessment	<ul style="list-style-type: none"><li>• Sound the emergency siren (located in Dining Hall at Farm Camp or Office at Lake Camp)</li><li>• Move people away from the danger</li><li>• Collect camper medical forms &amp; medication</li></ul>								
5. Assemble	All leaders and campers proceed to Assembly Areas	<table><tr><th colspan="2">Assembly Areas</th></tr><tr><th><i>Farm Camp site</i></th><th><i>Lake Camp site</i></th></tr><tr><td>Volleyball court</td><td>Deck outside Dining Hall</td></tr></table> <ul style="list-style-type: none"><li>• Priority is always the safety of human life</li><li>• Do not return to buildings or cabins</li><li>• Identify any campers not accounted for</li></ul>	Assembly Areas		<i>Farm Camp site</i>	<i>Lake Camp site</i>	Volleyball court	Deck outside Dining Hall		
Assembly Areas										
<i>Farm Camp site</i>	<i>Lake Camp site</i>									
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6. Refuge	Move to Refuge Area	<table><tr><th colspan="2">Refuge Areas</th></tr><tr><th><i>Farm Camp Site</i></th><th><i>Lake Camp Site</i></th></tr><tr><td>Dining Hall</td><td>Dining Hall</td></tr><tr><td></td><td>Move to Farm Camp if necessary (only if directed or clearly safe to do so)</td></tr></table>	Refuge Areas		<i>Farm Camp Site</i>	<i>Lake Camp Site</i>	Dining Hall	Dining Hall		Move to Farm Camp if necessary (only if directed or clearly safe to do so)
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<i>Farm Camp Site</i>	<i>Lake Camp Site</i>									
Dining Hall	Dining Hall									
	Move to Farm Camp if necessary (only if directed or clearly safe to do so)									
7. Wait	Keep the group together in Refuge Area until further notice	<ul style="list-style-type: none"><li>• Stay in Refuge Area unless told to move by Coolamatong Director, SU staff or Emergency Services.</li><li>• In consultation with Coolamatong Director, two leaders may be sent together to find missing camper.</li><li>• Leaders may be sent to perform tasks by Coolamatong Director.</li></ul>								

# Emergency Services Phone Numbers

<b>(Dial) 000 - Fire</b>		<b>Police</b>	<b>Ambulance</b>
Fire:	03 5153 7400	Fire:	03 5156 6548
Bairnsdale	Not to be used in an emergency	Paynesville	Not to be used in an emergency
Police:	03 5152 0500	Hospital: Bairnsdale	03 5150 3333
Bairnsdale	Not to be used in an emergency		
Paynesville Water Police	03 5156 7462	Poison Information Line	13 11 26
SES Bairnsdale	132 500	Nurse on Call	1300 60 60 24
Parks Australia	13 19 63	Plumber (Jamie)	0413 678 338
Bairnsdale Office	5152 0600	Electrician (Paul)	0419 440 644
ELGAS	131 161 (Bullet/Tank ID. = UN1075)		

## Camp Coolamatong Location (nearest intersection – Lake Victoria Rd)

**Farm Camp** - 39 Cranswick Road, Banksia Peninsula Vic 3875 **5156 6511**

**Lake Camp** – 72 Cranswick Road, Banksia Peninsula Vic 3875

**Office** – 38 Cranswick Road, Banksia Peninsula Vic 3875 **5156 6511**

**SU Australia Office** – 455 Springfield Road, Mitcham Vic 3132 **9482 5700**

## Contacts for Camp Coolamatong Staff

Chris Kynoch – Director	0459 151 175
Amy Stork – Assistant Director	0417 774 227
Matt Bell – Maintenance & Property Manager	0437 373 698
Jeremie Buck – Program Leader	0429 177 489
Luke Schubert – Program Leader	0435 141 412
Elise Boxshall– Program Leader	0468 779 958
Katie Spragg – Program Leader	0490 307 084

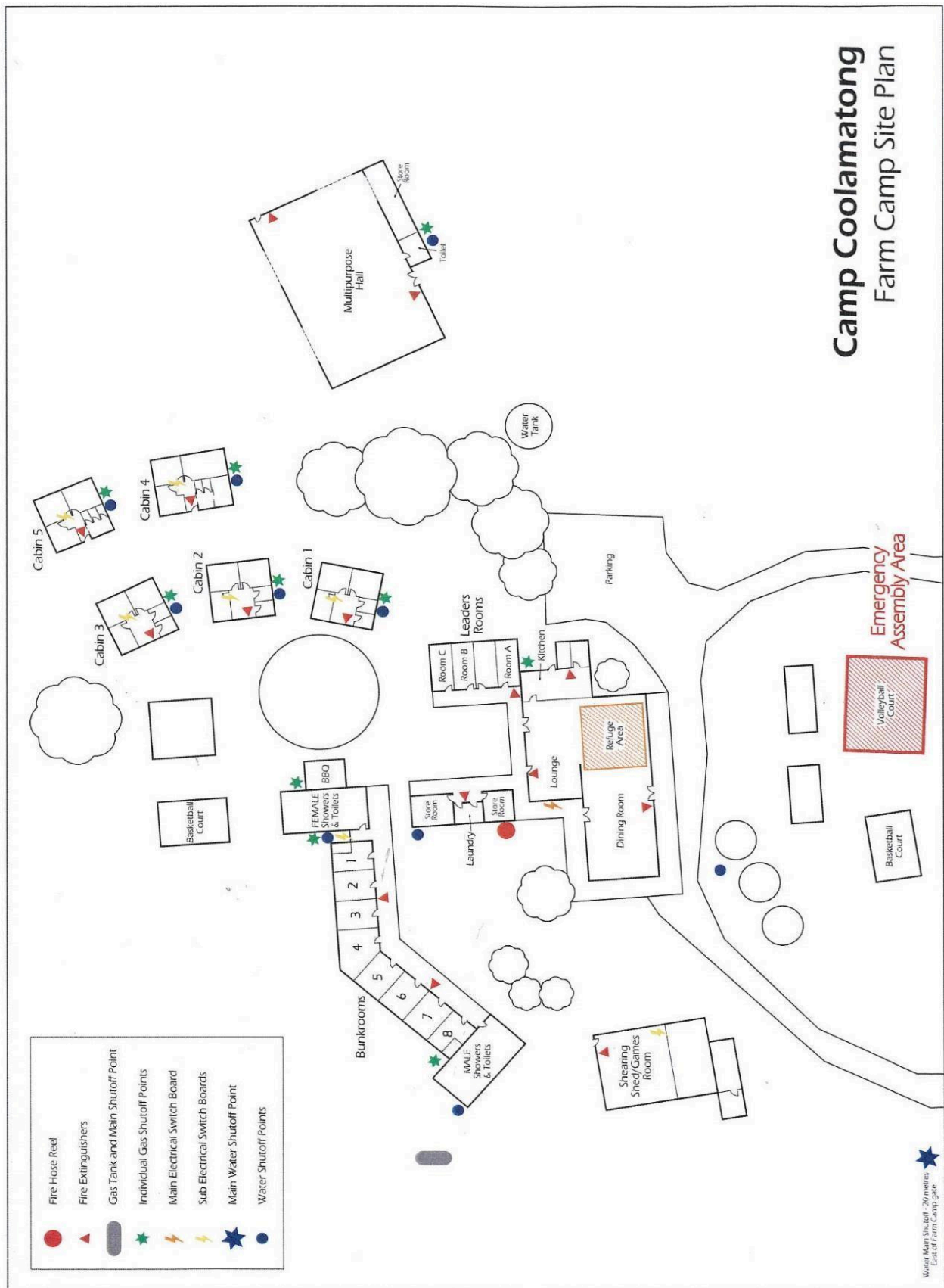
## Location for CFA purposes

CFA Directory:

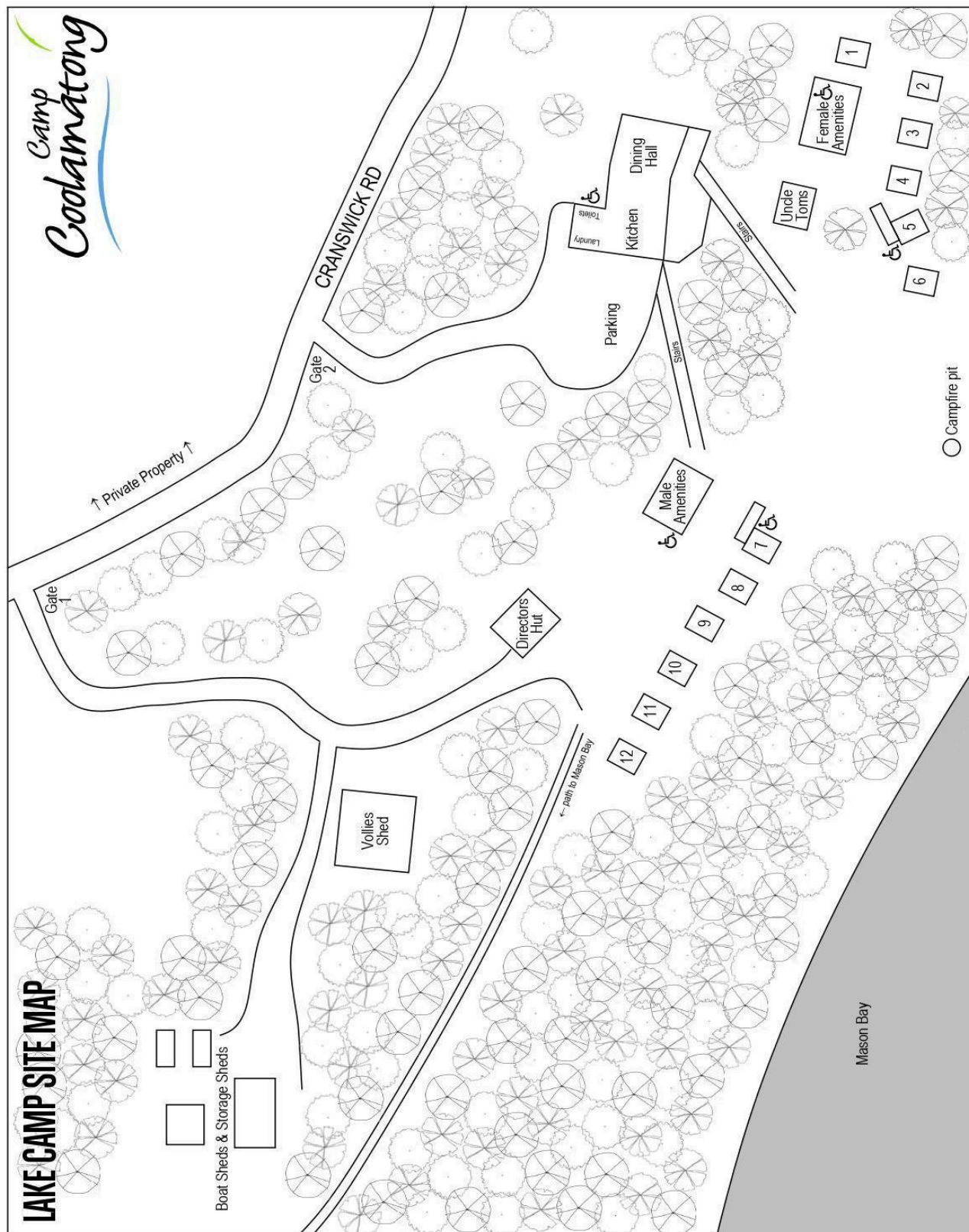
SVSE Map 6716

Grid Reference 583 993

# Farm Camp Site Plan



# Lake Camp Site Plan





# Introduction

Camp Coolamatong is owned and operated by Scripture Union Australia, a worldwide Christian organisation. Both campsites are located on the Banksia Peninsula approximately 17km from Bairnsdale and 10km from Paynesville.

Camp Coolamatong occupies over 70 hectares comprising cleared pastures, bush paddocks, lake frontage, staff residences, camp building and farm sheds. Coolamatong operates two distinctively different campsites:

- **Farm Camp** site consists of dormitory or cabin style accommodation in a pastoral setting with bushland towards the rear of the property.
- **Lake Camp** site consists of tebin and cabin style accommodation situated on the banks of Lake Australia in remanent bushland/wetlands.

Camp Coolamatong's Director and Assistant Director (and their families) live opposite Farm Camp. There are also numerous other full-time and casual staff, and volunteers who live off-site.

The smooth running of a camp and the appropriate handling of any emergency depends on adherence to the following principles:

## Key Principles

1. User Group Coordinator and Booking Form
2. List of Campers
3. On-site Management
4. Briefing

### 1. User Group Coordinator and Booking Form

User Groups must have completed a booking form/hire agreement, after which a 'User Group Coordinator' is nominated from the members of the group. This person will be the first point of contact for Camp Coolamatong staff. If the User Group Coordinator leaves the site, he/she must delegate this role and inform Camp Coolamatong staff.

### 2. List of Campers

Groups must have a list of all campers, including both first and last name. Camp Coolamatong requires a copy of this list prior to arrival and must be notified of any changes during the stay.

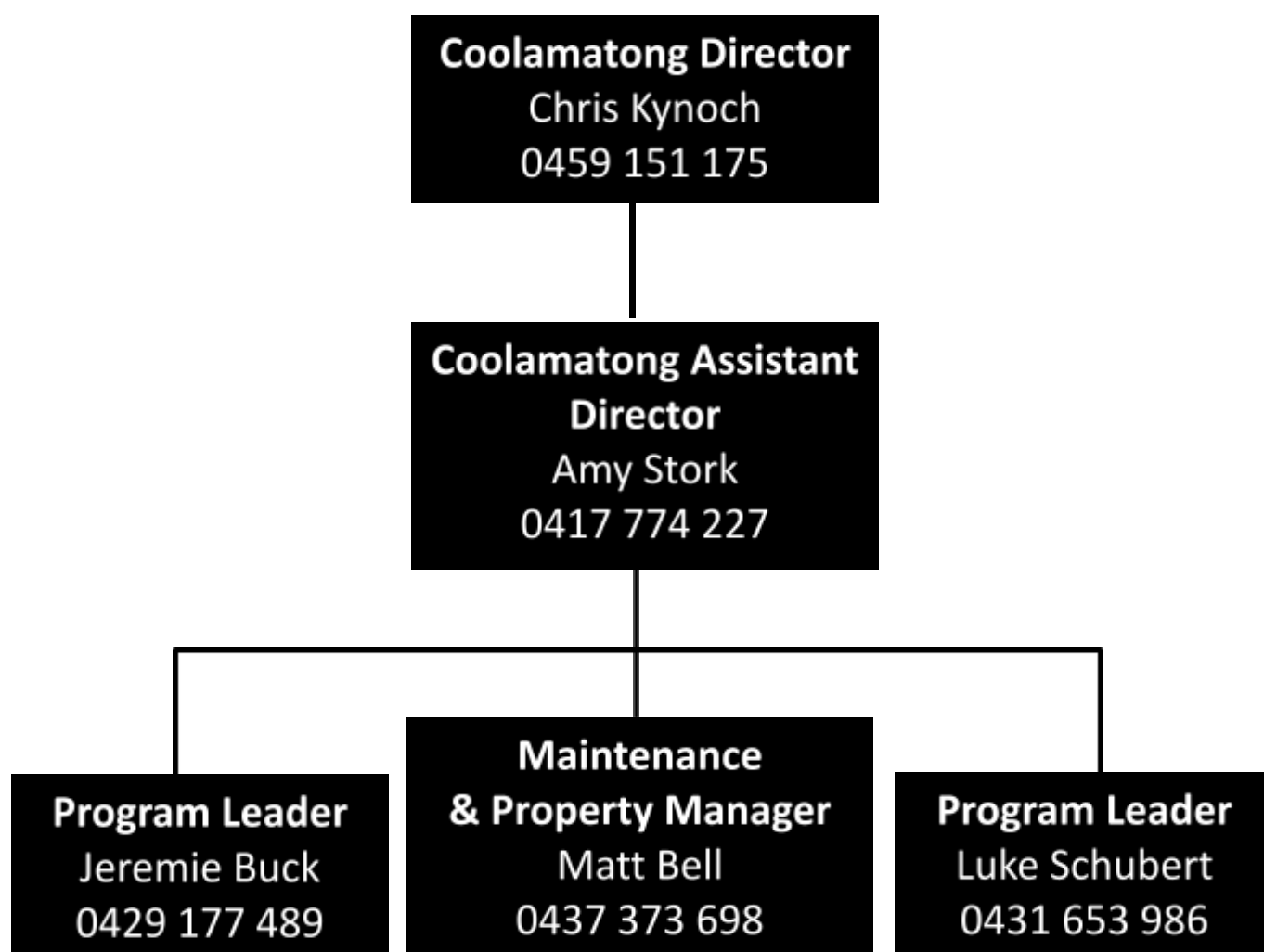
### 3. On-site Management

Camp Coolamatong provides 24-hour on-call staffing when a group is at either campsite. The User Group Coordinator of each group will be informed who is on duty and how to contact management. In many emergency situations, Camp Coolamatong staff will control the incident. Note: staff will generally be available onsite and where Bushfire Danger Rating is 'Extreme' or higher, or there is another emergency situation present or imminent, a staff member will be onsite at all times.

### 4. Briefing

In addition to the emergency briefing for all campers, it is expected that the User Group Coordinator (and as many group leaders as possible) will be available for 10-15 minutes shortly after arrival to be briefed by Camp Coolamatong Staff regarding emergency procedures and other important information.

## Roles and Responsibilities



# Incident Control Protocols

In the event of an incident/emergency at a Camp Coolamatong site, responsibility for 'Incident Control' will vary depending on:

- if there are guests on site
- availability of emergency services
- skill and experience of User Group leaders/staff
- immediate risk to people and infrastructure

At the point of notification of an incident, the most senior Camp Coolamatong staff member present will liaise with the most senior member of the User Group/s available to determine who will take charge of the situation until authorities arrive.

Camp Coolamatong management and staff will take responsibility for the facility and grounds of the property.

Camp Coolamatong management will offer advice and support to the User Group to the best of their knowledge and expertise. They will seek advice from relevant authorities as required and in accordance with this Emergency Management Plan.

If the User Group decides to overlook the advice of Camp Coolamatong management or authorities it will be at their own risk, and Camp Coolamatong will take no responsibility for the events directly related to that decision.



# 1. Building Fire

**CALL 000**

User Group Coordinator	Camp Coolamatong Site Staff
<ul style="list-style-type: none"> <li>• Notify Site Management</li> <li>• Assemble campers in Emergency Assembly area</li> <li>• Collect camper records and medications</li> <li>• Roll call</li> <li>• Inform Site Staff of any injuries or missing people within group</li> <li>• Maintain calm within the group</li> <li>• Await further instruction from site management, Police or CFA</li> </ul>	<ul style="list-style-type: none"> <li>• Sound bell/fire alarms</li> <li>• Evacuate buildings through designated exits</li> <li>• Meet with User Group to explain situation and instructions</li> <li>• Isolate services (gas)</li> <li>• Assist group with gaining medical assistance if required</li> <li>• Communicate with Emergency Services</li> <li>• Escort group to more comfortable area if appropriate</li> <li>• Activate fire hoses/extinguishers</li> <li>• Communicate situation and hand over to authorities</li> <li>• Complete and submit Incident Report</li> </ul>

## 2. Bushfire – Initial Response

**CALL 000**

**Note: Specific response for Bushfire is detailed in the Bushfire Management Plan**

User Group Coordinator	Camp Coolamatong Site Staff
<ul style="list-style-type: none"> <li>• Notify Site Management</li> <li>• Assemble campers in Emergency Assembly area</li> <li>• Collect camper records and medications</li> <li>• Roll call</li> <li>• Inform Site Staff of any injuries or missing people within group</li> <li>• Campers are requested to dress appropriately (sturdy footwear, long pants, jumpers)</li> <li>• Maintain calm within the group</li> <li>• Await further instruction from site management, Police or CFA</li> <li>• No person shall leave the Assembly Area unless under the direction of the person in charge at the time; i.e. CFA, Police, Site Management.</li> </ul>	<ul style="list-style-type: none"> <li>• Sound bell/fire alarms</li> <li>• Notify Coolamatong Director and State Director / ERT team</li> <li>• Meet User Group in Emergency Assembly area and relocate to Refuge Area (Dining Room)</li> <li>• Isolate services (gas)</li> <li>• Assist group with gaining medical assistance if required</li> <li>• Activate Bushfire Management Plan</li> <li>• Communicate situation and hand over to authorities</li> <li>• Await further instruction from authorities</li> <li>• Complete and submit Incident Report</li> </ul>

### 3. Severe Storm & Flood

User Group Coordinator	Camp Coolamatong Site Staff
<ul style="list-style-type: none"> <li>Assemble campers in the designated area (preferably Refuge Area – Dining Room)</li> <li>Collect camper records and medications</li> <li>Roll call</li> <li>Inform Site Staff of any injuries or missing people within group</li> <li>Maintain calm within the group</li> <li>Await further instruction from site management or authorities</li> <li>No person shall leave the assembly area unless under the direction of the person in charge at the time; i.e. CFA, Police, Site Management.</li> </ul>	<ul style="list-style-type: none"> <li>Assemble campers in the designated area (preferably Refuge Area – Dining Room)</li> <li>Close windows and secure loose objects, i.e. garbage bins</li> <li>Isolate any services that may cause additional hazards, i.e. electricity, gas</li> <li>Facilitate evacuation with advice from authorities</li> <li>Assist group with gaining medical assistance if required</li> <li>Contact relevant authorities for assistance if required</li> <li>Complete and submit Incident Report</li> </ul>

## 4. Gas Leak

User Group Coordinator	Camp Coolamatong Site Staff
<ul style="list-style-type: none"><li>● Assemble campers in Emergency Assembly Area</li><li>● Collect camper records and medications</li><li>● Roll call</li><li>● Inform Site Staff of any injuries or missing students within group</li><li>● Maintain calm within the group</li><li>● Await further instruction from site management or authorities</li><li>● No person shall leave the Assembly Area unless under the direction of the person in charge at the time; i.e. CFA, Police, Site Management.</li></ul>	<ul style="list-style-type: none"><li>● Notify authorities</li><li>● Sound emergency bell/siren</li><li>● Isolate gas tank at main valve and call professional assistance</li><li>● Assemble in Emergency Assembly Area</li><li>● If deemed necessary, facilitate evacuation in conjunction with authorities</li><li>● Assist group with gaining medical assistance if required</li><li>● Contact relevant authorities for further assistance</li><li>● Complete and submit Incident Report</li></ul>

## 5. Off-Site Activity Critical Incident

**CALL 000**

User Group Coordinator	Camp Coolamatong Site Staff
<ul style="list-style-type: none"> <li>Assess situation, including immediate dangers to self and group</li> <li>Assemble group</li> <li>Roll call</li> <li>Administer first aid as required</li> <li>If not with site staff: notify Coolamatong Staff as soon as possible</li> <li>If unable to contact via phone: send two group leaders to get help (allowing appropriate leader to camper ratio with rest of group)</li> <li>Take appropriate actions relevant to situation with advice from Coolamatong site management or authorities</li> <li>Maintain calm within group</li> <li>In the event that police/authorities are notified; User Group Coordinator must contact relevant people, i.e. School Principal</li> <li>Await further instruction from site management or authorities.</li> </ul>	<ul style="list-style-type: none"> <li>Notify authorities as required</li> <li>Assess situation, including immediate dangers to self and group</li> <li>Provide first aid assistance to User Group as required</li> <li>Provide User Group with advice regarding evacuation and other appropriate action to take</li> <li>Remain available to communicate with User Group and authorities</li> <li>Complete and submit Incident Report</li> </ul>

Regardless of whether Coolamatong Site Staff are present at the incident, they will offer advice to best of their knowledge regarding appropriate action. It is up to the discretion of the User Group to make a final decision on actions to be taken.

Camp Coolamatong will take no responsibility in the case that the User Group does not heed Coolamatong Management's advice and takes their own course of action.

## 6. Missing Person On-Site

User Group Coordinator	Camp Coolamatong Site Staff
<ul style="list-style-type: none"> <li>• Notify Site Management</li> <li>• Assemble campers in designated Assembly Area</li> <li>• Collect camper records and medications</li> <li>• Roll call – establish all missing persons</li> <li>• Document events and procedures that are taken including time each event occurs</li> <li>• Provide medical forms of missing person/s to Camp Coolamatong management</li> <li>• Maintain calm within group</li> <li>• In the event that Police/authorities are notified; User Group Camp Coordinator must contact relevant people, i.e. School Principal</li> <li>• Await further instruction from Site Management or authorities</li> <li>• No person shall leave the Assembly Area unless under the direction of the person in charge at the time; i.e. CFA, Police, Site Management.</li> </ul>	<ul style="list-style-type: none"> <li>• Collect medical form of missing person/s from User Group leader</li> <li>• Establish where missing person/s were last sighted to determine where person/s may be lost</li> <li>• Carry out initial search (10-15min)</li> <li>• If initial search is unsuccessful, immediately notify Bairnsdale Police</li> <li>• Remain on-site and available to communicate with authorities</li> <li>• Complete and submit Incident Report</li> </ul>



## 7. Missing Person Off-Site

User Group Coordinator	Camp Coolamatong Site Staff
<ul style="list-style-type: none"> <li>Assemble group</li> <li>Roll call – establish all missing persons</li> <li>Remain in current location</li> <li>Document events and procedures that occur, including relevant times</li> <li>Allocate appropriate number of staff to supervise remainder of group. Remaining staff to conduct initial search.</li> <li>Nominated staff to conduct initial search for 10-15 mins of immediate area and retrace the last 5 mins. <b>Do not involve children in search.</b></li> <li>If initial search is unsuccessful notify Site Management immediately</li> <li>Maintain calm within group</li> <li>In the event that Police/authorities are notified; User Group Coordinator must contact relevant people, i.e. School Principal</li> <li>Await further instruction from Site Management or authorities.</li> </ul>	<ul style="list-style-type: none"> <li>Establish the last sighting of missing person/s to determine where person/s may be lost</li> <li>Collect medical form and medication of missing person/s</li> <li>Carry out initial search (10-15min)</li> <li>If initial search is unsuccessful, immediately notify Bairnsdale Police (<i>or Water Police if on Boat Trip or Overnight Hike at Bunga Arm or Rotamah Island</i>)</li> <li>Remain on-site and available to communicate with authorities</li> <li>No person shall leave the Assembly Area unless under the direction of the person in charge at the time; i.e. CFA, Police, Site Management</li> <li>Complete and submit Incident Report</li> </ul>

## 8. Strangers/Intruders

User Group Coordinator	Camp Coolamatong Site Staff
<ul style="list-style-type: none"> <li>Report strangers/intruders to Site Management</li> </ul> <p><i>If it is determined that the person is an intruder, follow steps below.</i></p> <ul style="list-style-type: none"> <li>Assemble group</li> <li>Roll call</li> <li>Maintain calm within group</li> <li>Await further instruction from Site Management or authorities.</li> </ul>	<ul style="list-style-type: none"> <li>Notify authorities as required</li> <li>Assess situation and establish if the person is an intruder.</li> <li>In the case that the person is an intruder, Site Management will establish the danger of the intruder and escort him/her off the site.</li> <li>If the person cannot be escorted, local police will be called</li> <li>Hand over to Police on arrival</li> <li>Complete and submit Incident Report</li> </ul>

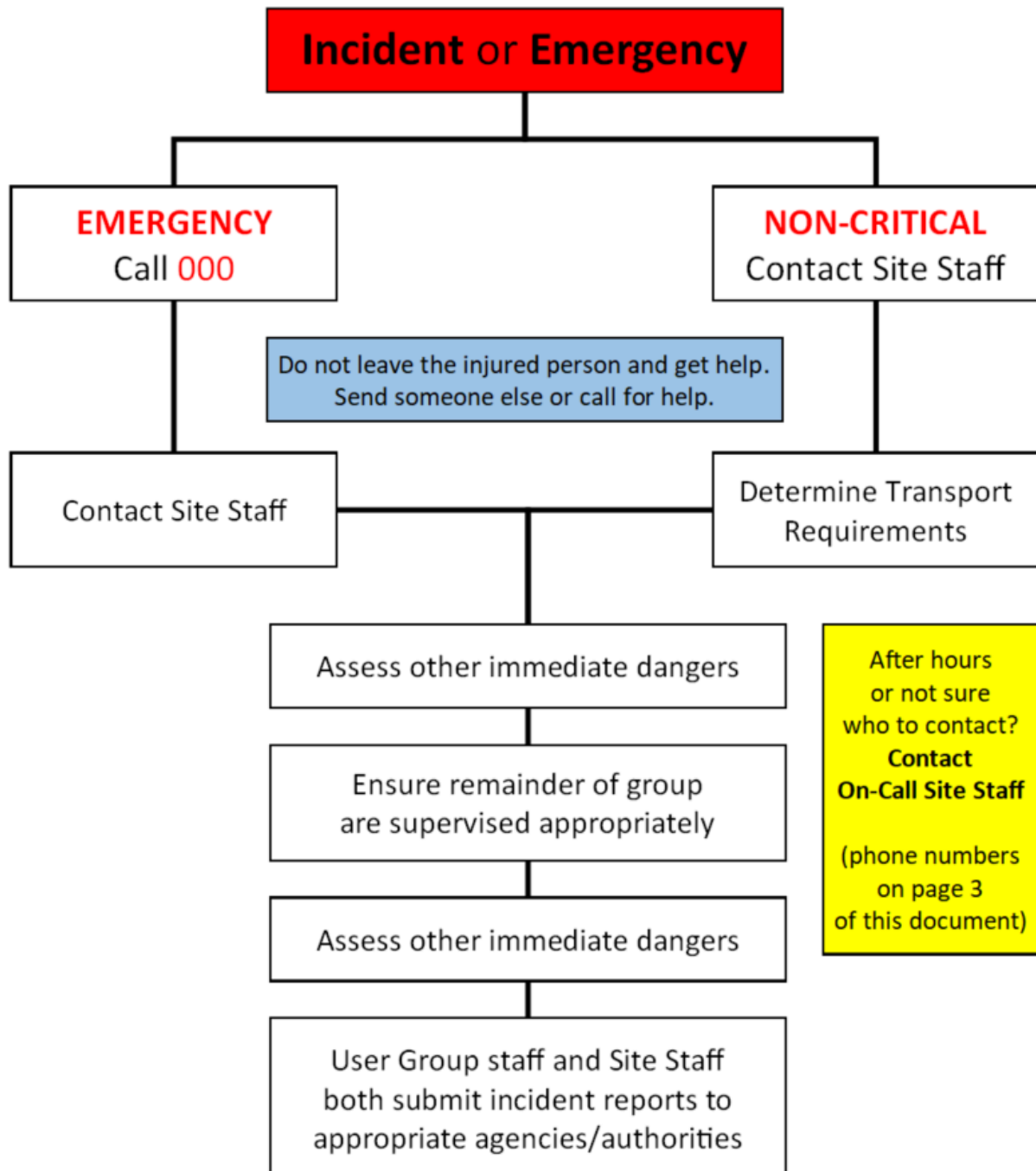
## 9. Outbreak of Disease or Illness

Evidence of a contagious sickness will result in that person being isolated from the rest of the group. They will be placed in the designated sick room and no other campers are permitted to attend to them. On the advice of a trained first aid officer, the person may be monitored for a period of time or evacuated.

- The camper should be taken to a doctor or to the Emergency Department at Bairnsdale Hospital.
- The camper's emergency contact / next of kin should be contacted.
- If the situation deteriorates the camper needs to be taken home (this is the responsibility of the User Group Coordinator to organise).
- A sick camper should not stay onsite for a total period of longer than 18 hours from when they are first reported sick.
- Government Infection Control Guidelines should also be consulted (phone 1300 651 160 or go to [www2.health.vic.gov.au/public-health/infectious-diseases/infection-control-guidelines](http://www2.health.vic.gov.au/public-health/infectious-diseases/infection-control-guidelines))

## 10. Plan For Other Emergencies

In the case of serious injury, acute Asthma attack, drug overdose or any other medical emergency not covered in the above Emergency Management Plan, follow the steps below.



# Contact with Scripture Union Australia

Farm Camp and Lake Camp are owned and operated by Scripture Union Australia (SUA).

An emergency at Camp Coolamatong would be reported to the relevant SUA Emergency Response Team.

The Emergency Response Team would liaise with the Coolamatong Director or Assistant Director and organise as necessary for:

- contact with the media;
- provision of trained counsellors;
- emergency services;
- notification of next of kin (Coolamatong staff only); and
- contact with User Group emergency contacts.

## Evacuation Procedures/Policy

Given the necessity for local and on-ground knowledge in evacuation decisions, the Camp Coolamatong Director (or in his/her absence, the Assistant Director) will consult with local authorities, the User Group Coordinator/s, and relevant Coolamatong staff as necessary, and SU Australia's CIRT where available and timely, but he/she maintains final authority regarding decisions around the evacuation of the site.

**Stance:** A mass evacuation from Camp Coolamatong is to be avoided during times of emergency such as bushfire or natural disaster. In the event of an emergency, it is considered too dangerous to have large numbers of campers leave Banksia Peninsula. Therefore, where possible evacuation should happen early ahead of an emergency.

**Reasoning:** Road access to the Peninsula is only via Lake Victoria Rd and Cranswick Rd. If Emergency Services need to travel along these roads at speed it could be risky to evacuate campers at the same time.

**In the case of Evacuation:** If an evacuation is necessary, the User Group Coordinator/s must wait for the Coolamatong Director (or in his/her absence, the Assistant Director) to authorise individual cars/buses to leave the campsite. This decision will be made in consultation with Police and/or Fire Brigade.

**In the case of forecasted 'CATASTROPHIC' days:** All personnel on site must evacuate the day before to **Bairnsdale Baptist Church (134 Princes Highway, Lucknow) or Riviera Christian Centre (103 Bairnsdale-Dargo Road, Bairnsdale), or another location if these were deemed unsafe.** Cooper's Bus Company (Richard-0412092540 or 51527558) and Dyson Buses (Scott – 0438 602 128) have agreed to make themselves available for emergency evacuation for these days.

**In the case of forecast 'Extreme' days:** Evacuation will be considered (and escalated accordingly) with analysis of relevant factors inc.: current fire activity, forecast winds, readiness of site, camp groups on site.

**In the case of 'Advice' & 'Watch and Act' Vic Emergency notifications:**

In the case of Camp Coolamatong being identified as being in an Advice or Watch and Act zone by Vic Emergency, evacuation will be considered along with other options, as all information available is analysed.

**In the case of 'Emergency Warning' or 'Evacuate' Vic Emergency notifications:**

In the case of Camp Coolamatong being identified as being in an Emergency Warning or Evacuation zone by Vic Emergency, evacuation will be implemented if is deemed safe to do so according to above reasoning.

**Evacuation Procedures:** If the decision is made to evacuate Camp Coolamatong, the 'In an Emergency' documentation will be followed as outlined in this Emergency Management Plan. After Step 7 Wait (page 2 of this document), proceed to evacuate in the following manner:

- Allocate all people to vehicles and check that all are present in vehicles
- Drive in convoy to off-site refuge point (as outlined above)

## Emergency Drills / Training Schedule

All members of Coolamatong staff have read and are familiar with the procedures as outlined in this Emergency Management Plan.

Staff are familiar with the location and use of safety procedures and equipment.

Twice per annum, a review and refresh of procedures occurs in conjunction with a weekly staff meeting. This is documented in staff meeting minutes.

At the commencement of each camp, the User Group orientation briefing includes an outline of the emergency assembly details. Coolamatong's staff are responsible for conducting this orientation and therefore must be fully aware of the Emergency Management Plan.

## Emergency Management Plan Reviews

Activity procedures, first aid, customer service and emergency management are reviewed regularly. The Emergency Management Plan will be reinforced and reviewed bi-annually or following any emergency.



# Bushfire Management Plan

## Farm + Lake Camps





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## Introduction

This document provides detail as to roles and procedures relevant to the preparation for and dealing with a Bushfire Emergency impacting on Camp Coolamatong. This includes Farm Camp, Lake Camp and Staff Buildings (incorporating Office and Workshop).

# In an Emergency

1. Verify	Verify the Report	Confirm with other campers, campsite staff, emergency services or other reliable people the accuracy of the information about the emergency
2. Notify	Notify Camp Staff & Emergency Services	By the quickest means possible notify: <ul style="list-style-type: none"><li>• Camp Coolamatong staff; and</li><li>• Emergency Services</li></ul>
3. Assess	Assess the danger posed	Observe what is happening to decide: <ul style="list-style-type: none"><li>• if the danger has passed;</li><li>• if the danger is increasing or decreasing</li></ul>
4. Act	Take action based on assessment	<ul style="list-style-type: none"><li>• Sound the emergency siren (located in Dining Hall at Farm Camp or Office at Lake Camp)</li><li>• Move people away from the danger</li><li>• Collect camper medical forms &amp; medication</li></ul>
5. Assemble	All leaders and campers proceed to Assembly Areas	Assembly Areas
		<i>Farm Camp site</i> <i>Lake Camp site</i>
		Volleyball courtDeck outside Dining Hall
		<ul style="list-style-type: none"><li>• Priority is always the safety of human life</li><li>• Do not return to buildings or tebins</li><li>• Identify any campers not accounted for</li></ul>
6. Refuge	Move to Refuge Area	Refuge Areas
		<i>Farm Camp Site</i> <i>Lake Camp Site</i>
		Dining HallDining Hall Move to Farm Camp if necessary (only if directed or clearly safe to do so)
7. Wait	Keep the group together in Refuge Area until further notice	<ul style="list-style-type: none"><li>• Stay in Refuge Area unless told to move by Coolamatong Director, SU staff or Emergency Services.</li><li>• In consultation with Coolamatong Director, two leaders may be sent together to find missing camper.</li><li>• Leaders may be sent to perform tasks by Coolamatong Director.</li></ul>
8. Evacuate	Group to be evacuated together	<ul style="list-style-type: none"><li>• Allocate all people to vehicles and check that all are present in vehicles. For organising buses, see page 13.</li><li>• Drive in convoy to off-site refuge point</li></ul>

# Bushfire – Initial Response

**CALL 000**

**Note: Specific response for Bushfire is detailed in the Bushfire Management Plan**

User Group Coordinator	Camp Coolamatong Site Staff
<ul style="list-style-type: none"> <li>• Notify Site Management</li> <li>• Assemble campers in Emergency Assembly area</li> <li>• Collect camper records and medications</li> <li>• Roll call</li> <li>• Inform Site Staff of any injuries or missing people within group</li> <li>• Campers are requested to dress appropriately (sturdy footwear, long pants, jumpers)</li> <li>• Maintain calm within the group</li> <li>• Await further instruction from site management, Police or CFA</li> <li>• No person shall leave the Assembly Area unless under the direction of the person in charge at the time; i.e. CFA, Police, Site Management.</li> </ul>	<ul style="list-style-type: none"> <li>• Sound bell/fire alarms</li> <li>• Notify Coolamatong Director and State Director / ERT team</li> <li>• Meet User Group in Emergency Assembly area and relocate to Refuge Area (Dining Room)</li> <li>• Isolate services (gas)</li> <li>• Assist group with gaining medical assistance if required</li> <li>• Activate Bushfire Management Plan</li> <li>• Communicate situation and hand over to authorities</li> <li>• Await further instruction from authorities</li> <li>• Complete and submit Incident Report</li> </ul>

# Emergency Services Phone Numbers

<b>(Dial) 000 - Fire</b>		<b>Police</b>	<b>Ambulance</b>
Fire: Bairnsdale	03 5153 7400 Not to be used in an emergency	Fire: Paynesville	03 5156 6548 Not to be used in an emergency
Police: Bairnsdale	03 5152 0500 Not to be used in an emergency	Hospital: Bairnsdale	03 5150 3333
Paynesville Water Police	03 5156 7462	Poison Information Line	13 11 26
SES Bairnsdale	132 500	Nurse on Call	1300 60 60 24
Parks Australia Bairnsdale Office	13 19 63 5152 0600	Plumber (Jamie) Electrician (Paul)	0413 678 338 0419 440 644
ELGAS		131 161 (Bullet/Tank ID. = UN1075)	

## Camp Coolamatong Location (nearest intersection – Lake Australia Rd)

**Farm Camp** - 39 Cranswick Road, Banksia Peninsula Vic 3875      **5156 6511**

**Lake Camp** – 72 Cranswick Road, Banksia Peninsula Vic 3875

**Office** – 38 Cranswick Road, Banksia Peninsula Vic 3875      **5156 6511**

**SU Australia Office** – 455 Springfield Road, Mitcham Vic 3132      **9482 5700**

## Contacts for Camp Coolamatong Staff

Chris Kynoch – Director	0459 151 175
Amy Stork – Assistant Director	0417 774 227
Matt Bell – Maintenance & Property Manager	0437 373 698
Jeremie Buck – Program Leader	0429 177 489
Luke Schubert	0431 653 986

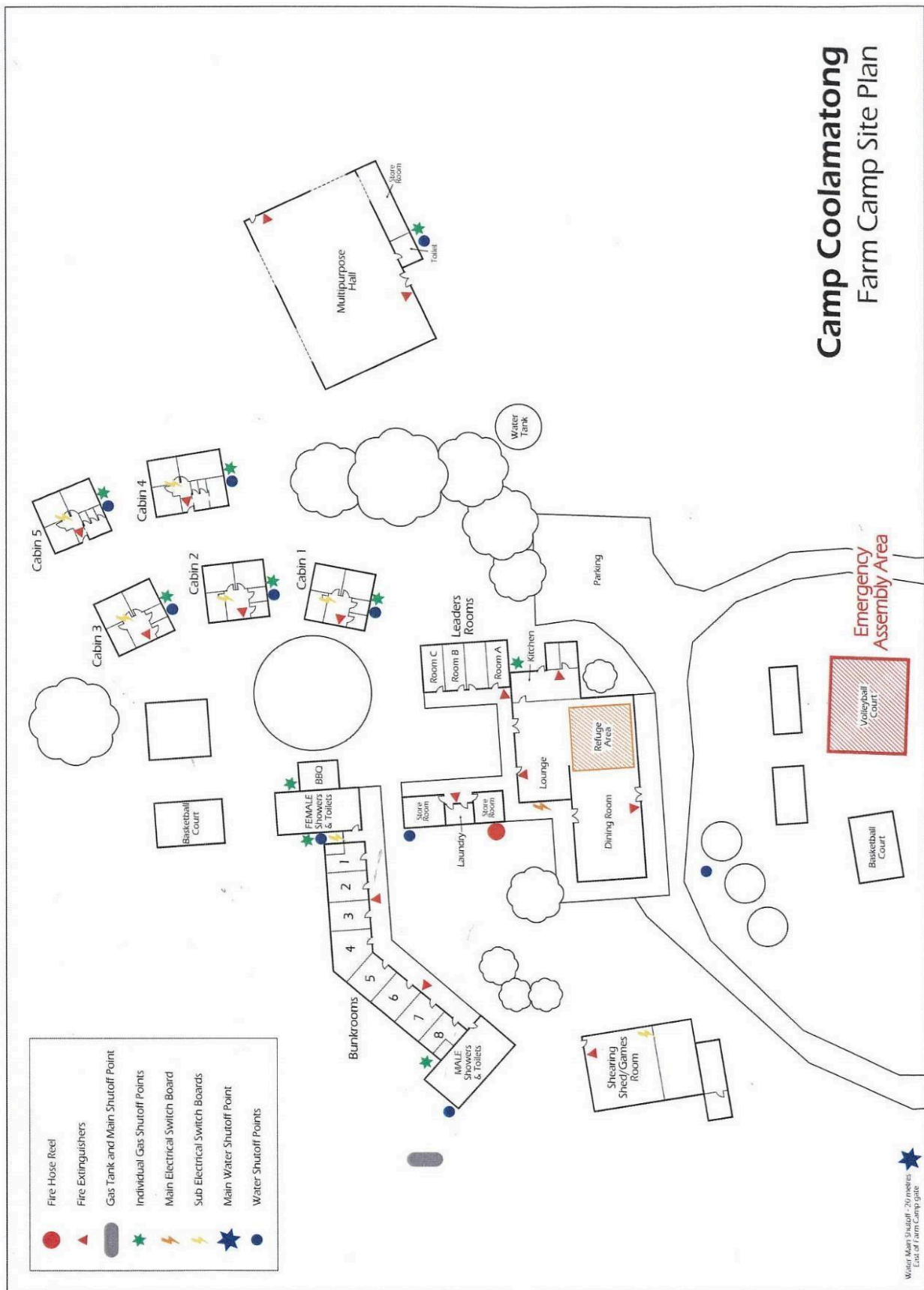
## Location for CFA purposes

CFA Directory:

SVSE Map 6716

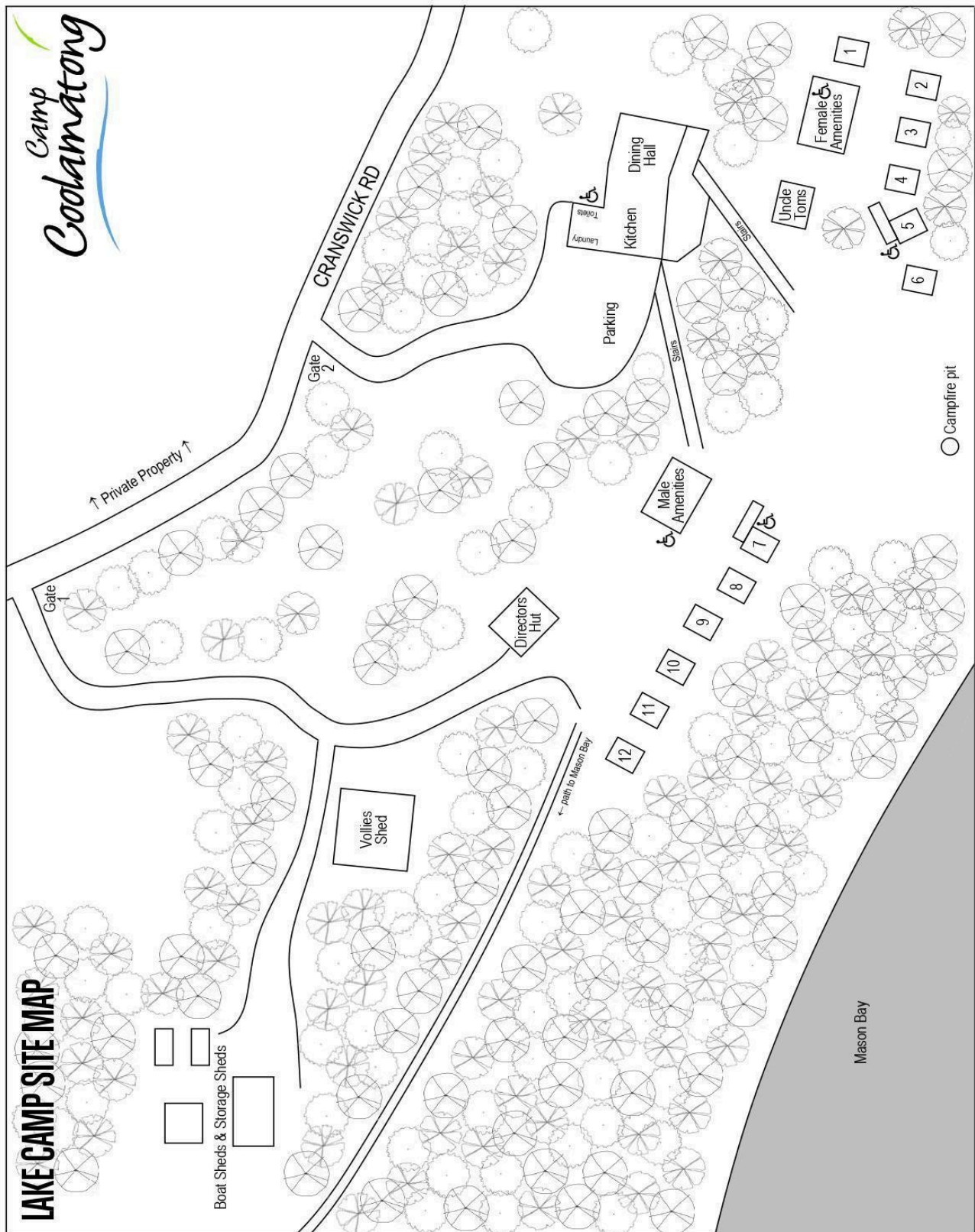
Grid Reference 583 993

# Farm Camp Site Plan





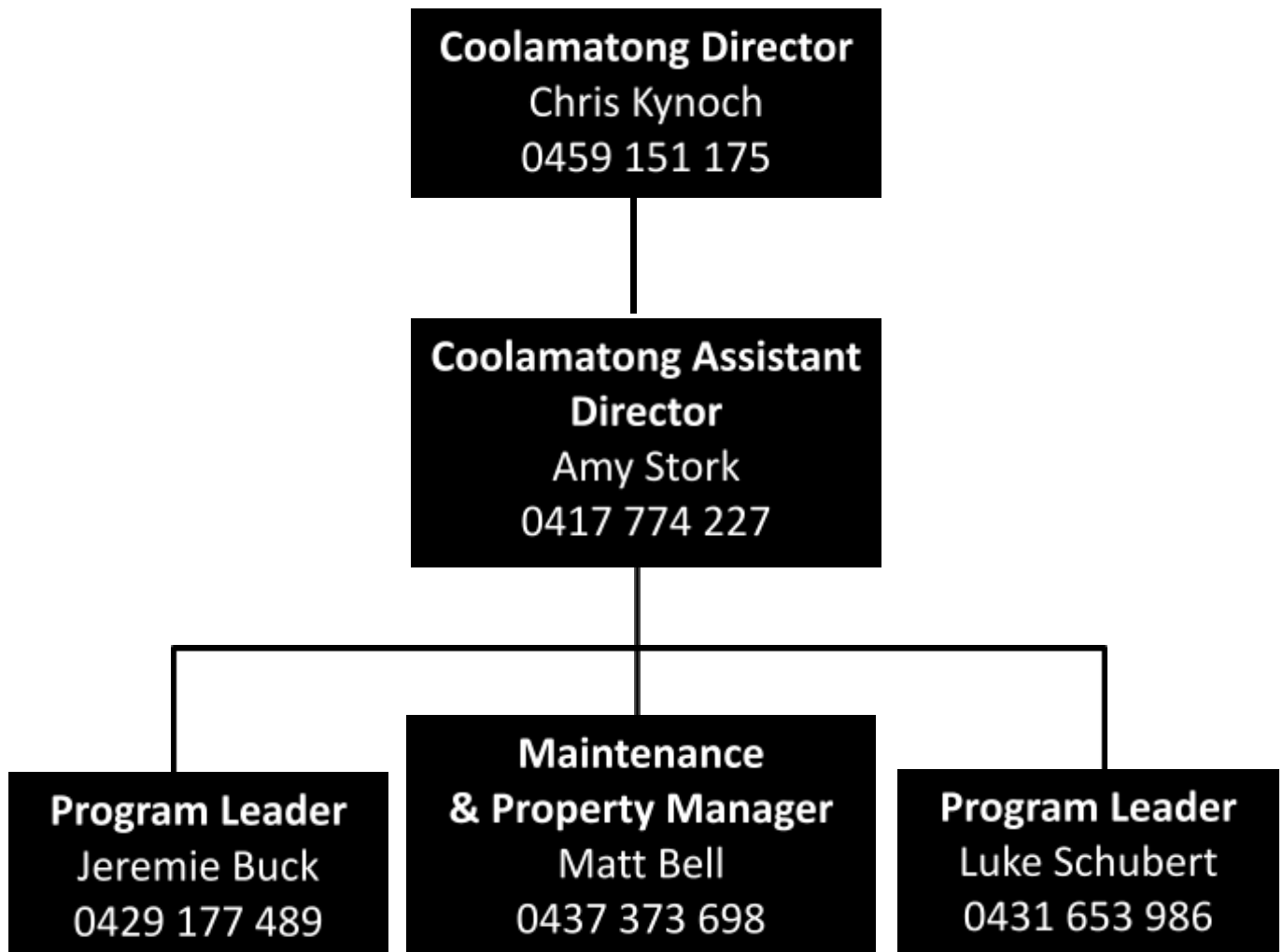
## Lake Camp Site Plan





## Roles and Responsibilities

In the event of a Bushfire Emergency, the senior most member of this flowchart that is onsite will assume leadership of dealing with the emergency. The role of property protection will be delegated to an appropriate staff member with necessary training and experience early in the emergency.



# Camp Coolamatong Bushfire Preparation

## ON ARRIVAL

All groups are led through a safety briefing and a demonstration of the emergency signal and where the designated Assembly Area and Refuge Area is for each campsite within the first 60 minutes of arriving at Coolamatong.

- Lake Camp Assembly Area – Deck outside Dining Hall
- Lake Camp Refuge Area – Farm Camp Dining Hall
- Farm Camp Assembly Area – Sand volleyball court on front oval
- Farm Camp Refuge Area – Farm Camp Dining Hall

## WEATHER CONDITIONS AND FIRE DANGER RATINGS

Each day, the Coolamatong Program Manager / Staff Member On Call will be checking forecasted weather conditions and Fire Danger Ratings (including Total Fire Bans) for that day. A decision to modify or cancel activities will be made via consultation between the Coolamatong Program Manager / Staff Member On Call and Group Coordinator / Volunteer Director. They will consider the forecast in conjunction with:

- Area of intended program
- Nature of the activity
- Wind direction and speed
- Capacity to add more instructors to the group

Fire Danger Rating	Guidelines for Campsite	Guidelines for Outdoor Activities
CATASTROPHIC (FBI 100+)	Evacuate the campsite 24 hours / the day prior when a Catastrophic Day is forecast. If it is unsafe and not possible to evacuate, the Coolamatong Farm Camp Dining Hall has been designated as the Refuge Area.	
EXTREME (FBI 50-99)	Consider evacuating site based on weather conditions forecasted, fires in the area and number of extreme rating days predicted	<ul style="list-style-type: none"> <li>• All activities cancelled.</li> <li>• Expeditions cancelled; any overnight expeditions evacuated back to Coolamatong</li> </ul>
HIGH (FBI 24-49)		<ul style="list-style-type: none"> <li>• Most activities can continue, some may be modified based on forecast</li> <li>• Bushcraft modified or cancelled</li> <li>• Offsite expeditions modified</li> </ul>
MODERATE (FBI 12-23)	Monitor conditions	
NO RATING (FBI 0-11)	Monitor conditions	

## FIRE SEASON PREPARATION

Camp Coolamatong will undertake the necessary preparation of site prior to the fire danger period coming into effect. This includes the maintenance of all fire-fighting equipment, reduction of fuel around the site and accessibility of equipment.

In preparation for the Fire Season, annually in October, fire preparation boxes (located in right hand side storeroom next to laundry at Farm Camp) are checked against the check list to ensure all gear is present. If anything is missing it is replaced immediately.

Fuel reduction – planning and working bees etc. to happen from August 1.

## TOTAL FIRE BAN DAY

All fire-fighting equipment and fire preparation box are checked against the checklist to ensure all gear is present. If anything is missing it is replaced immediately.

# Emergency Response Plan for Immediate Fire Front

Evidence of a bush fire will be:

- warning that a fire is approaching;
- a dense cloud of smoke approaching;
- a strong smell of smoke;

## PHASE 1: RAISING THE ALARM

- Sound the alarm (continuous for at least one minute – take outside Dining Hall to sound)
- Phone Emergency Services - 000
- Contact Coolamatong Director, Chris Kynoch (0459 151 175). If no answer, call Program Manager/Staff Member On Call. All numbers in flow chart on p 28 of this document.
- As soon as this person is on site, they assume onsite leadership and wear the orange safety vest.

## PHASE 2: ASSEMBLE GROUP FOR ROLL CALL

- All people on site proceed immediately to Assembly Area (Volleyball Court at Farm Camp, or Deck outside Dining Area at Lake Camp) following designated emergency evacuation route. These are in each room onsite. If unable to proceed to Assembly Area go directly to Refuge Area – Farm Camp Dining Hall (deemed the appropriate refuge area by local CFA). A decision will be made regarding how safe it is to move a Lake Camp User Group to Farm Camp Dining Hall. If not, the group would seek refuge in the Lake Camp Dining Hall.
- Delegate User Group Coordinator / Volunteer Director to collect camper list, medical forms and camper medications.
- Delegate to appropriate Coolamatong Staff Member to ensure readiness checklist on Appendix 2 of this document is complete. This person to wear the PROPERTY LEADER hi-vis safety vest.
- At Assembly Area, check roll and confirm list with leaders.
- The priority always is the safety and welfare of human life.
- Do not return to bunkrooms, buildings or tents/tebins to retrieve valuables.
- Identify any campers unaccounted for and inform Coolamatong Director (or staff member in charge).

## PHASE 3: SEEK REFUGE

- Proceed to Refuge area (Farm Camp Dining Hall) when everyone is accounted for. A decision will be reassessed as to whether it is safe to move the Lake Camp User Group to Farm Camp Dining Hall. If not, the group seeks refuge in the Lake Camp Dining Hall.
- Do not wait for any 'missing' camper. The Director / Staff member in charge, who is the Personnel Leader, will authorise specific leaders or camp staff to locate and move them to refuge).
- Keep designated leaders with groups and remain in refuge area until notified by Coolamatong Director or other staff member in charge.

## PHASE 4: WAITING

- Do not send any person out of refuge to perform a task unless authorised by Coolamatong Director or other staff member in charge.
- Tasks which may be undertaken and may involve user group leaders (adults) if safe to do so: outside checks for signs of fire, embers etc, additional fire protection measures.
- Reassure campers and wait calmly for further instructions.
- Fill emergency fire buckets with water. Buckets are kept with fire preparation boxes.

## PHASE 5: LEAVING REFUGE

Do not leave refuge until:

- Told to do so by Coolamatong Director or Emergency Services.
- When the 'all clear' is given by Director / staff member in charge, move group to Assembly Area or other area as directed and wait for further instructions.

## Contact with Scripture Union Australia

Coolamatong Farm and Lake Camps are owned and operated by Scripture Union Australia. An emergency at Camp Coolamatong is to be reported to the Scripture Union Australia Critical Incident Response Team (CIRT). The CIRT will liaise with the Coolamatong Director or Assistant Director and organise as necessary for:

- Contacting the media;
- Provision of trained counsellors;
- Emergency services;
- Notification of next of kin (Coolamatong staff only);
- Contact with User Group Emergency Contacts.

## Evacuation Procedures/Policy

The Camp Coolamatong Director (or in their absence, the Assistant Director) will consult with local authorities, the User Group Coordinators, relevant Coolamatong staff and SU Australia's Risk Management Officer as necessary, but they maintain final authority regarding decisions around the evacuation of the site. As early as is practical, they will communicate a decision to evacuate to the CEO of SU Australia or other relevant staff member.

Camp Coolamatong Farm Camp Dining Hall has been constructed in line with requirements for Bushfire Attack Level (BAL) 19. However, people will always come before property, so in situations of heightened risk, early evacuation before a time of immediate emergency will be the first option.

**Stance:** A mass evacuation from Camp Coolamatong is to be avoided during times of emergency such as bushfire or natural disaster. In the event of an emergency, it is considered too dangerous to have large numbers of campers leave Banksia Peninsula. Therefore, where possible evacuation should happen early, ahead of an emergency.

**Reasoning:** Road access to the Peninsula is only via Lake Victoria Road and Cranswick Road. If Emergency Services need to travel along these roads at speed it would be risky to evacuate campers at the same time.

**In the case of Evacuation:** If an evacuation is necessary, the User Group Coordinator/s must wait for the Coolamatong Director (or in his/her absence, the Assistant Director) to authorise individual cars/buses to leave the campsite. This decision will be made in consultation with Police and/or Fire Brigade.

**In the case of forecasted 'Catastrophic' day:** All persons on site must evacuate the day before to Emergency Relief Centres outlined below or another location if these are deemed unsafe. Cooper's Bus Company (Richard – 0412092540 or 51527558) and Dyson Buses (Scott – 0438 602 128) have agreed to make themselves available for emergency evacuation for these days.

**In the case of forecasted 'Extreme' days:** Evacuation will be considered (and escalated accordingly) with analysis of relevant factors, including: current fire activity, forecast winds, readiness of site, camp groups on site. If the decision is made to not evacuate, a suitable staff member will always be on site.

**In the case of 'Advice' & 'Watch and Act' Vic Emergency notifications:**

If Camp Coolamatong is identified as being in one of these zones, evacuation will be considered along with other options, as all information available is analysed.

**In the case of 'Emergency Warning' or 'Evacuate' Vic Emergency notifications:**

If Camp Coolamatong is identified as being in one of these zones, evacuation of all personnel will be implemented if it is deemed safe to do so according to above reasoning.

**Evacuation Procedures:** If the decision is made to evacuate Camp Coolamatong, the 'In an Emergency' documentation will be followed as outlined in this Emergency Management Plan. After Step 7 (Wait), proceed to evacuate in the following manner:

- Allocate all people to vehicles and check that all are present in vehicles.
- Drive in convoy to off-site refuge point (as outlined above).

If an evacuation is necessary, campers will be taken via car or bus to the preferred Emergency Relief Centres below or if these are deemed unsafe an alternative centre.

Emergency Relief Centres are located at:

**Bairnsdale Baptist Church**

134 Princes Highway, Lucknow

John Frazer: 0481 200 772 / 5153 0672

**Riviera Christian Centre**

103 Bairnsdale Dargo Road, Bairnsdale

Shannon Riley: 0409 394 477 / 5152 5933

If transport is required in an emergency, buses can be provided by Coopers Buses or Dyson Buses:

**Coopers Buses:** Richard - 0412 092 540

**Dyson Buses:** Scott – 0438 602 128

## Appendix 1

### Information for dealing with Fire Emergency

**If sheltering in a house or another building during a bushfire, you must:**

- Actively monitor and defend the house while inside during this time. Check for embers in the roof space and elsewhere in the house.
- Make sure you have a point of exit to the outside in every room used as a shelter. Do not shelter in the bathroom as it typically has only one door and a small window that is often frosted.
- Remain alert and maintain visibility with the outside to know what is happening with the fire.
- Keep hydrated, drink water even if you don't feel thirsty.
- If the house catches fire, move through house, away from the rooms on fire, closing doors behind you.
- Plan an exit strategy for when the fire front has passed, or it is no longer safe to shelter in the house.
- Move outside to burnt ground as soon as you can.
- If it is no longer safe to shelter in the house but still too hot outside in the open, seek another shelter option

**Process for dealing with a camper on fire:**

STOP, DROP, and ROLL to extinguish flames.

Subsequent treatment:

- Lie victim down unless signs of breathing difficulty in which case they should sit.
- Raise the burned area above the level of the heart if possible.
- Maintain body temperature by covering with a sheet or light blanket.
- Remove rings and jewellery if able without undue stress on victim.
- Call ambulance (000).
- Cover the burn with a dry, sterile dressing.
- Minimise shock – reassure victim.



## Appendix 2

### Camp Coolamatong Fire Season Readiness Plan

General principle: With the Lake Camp site being in such close proximity to bush, it is not considered easily defensible in the case of a bush fire, therefore the focus there is on minimising the risk of buildings catching fire and an early evacuation of the site would be the strong preference.

#### Site Preparations

	Date	Who	Notes
<u>Farm Camp, Office and Staff Houses:</u> Grass kept low and regularly watered to within 50 m of buildings, particularly within warmer months			
<u>Lake Camp:</u> Fire barrier zone (area cleared of vegetation) maintained around Tebins and other buildings			
All gutters cleaned/checked			
Combustible fuels removed from around buildings			

#### Firefighting equipment on hand

Firefighting equipment is in storeroom adjacent to laundry at Farm Camp or \*as mentioned.

	Date	Who	Notes
* Pump and fire hoses to underground tanks operational and stored in Dairy Lean-To			
* Back-up generator operational (next to Farm Camp Kitchen)			
* Water cart on trailer full and pumps checked (kept near workshop)			
Nappies for all down pipes			
Sprinklers positioned and fixed on roof			
Hoses on all outside taps (see below)			
Buckets and mops per checklist below			
Firefighting overalls x 3 sets			
Firefighting gloves x 3 sets			
Face masks			
Firefighting goggles x 3			
Fire rakes x 2			

Garden Hoses			Mops and Buckets		
<i>Positions</i>	<i>Check</i>	<i>Who</i>	<i>Positions</i>	<i>Check</i>	<i>Who</i>
Farm Camp - Cabin 1-5			Farm Camp (4)		
Farm Camp – Behind Kitchen			Office		
Farm Camp – Webbie’s Shed			Staff House 1		
Farm Camp - Shearing Shed			Cottage		
Farm Camp - Garden outside Laundry			Staff House 2		
Farm Camp – behind Laundry			Unit 1		
Farm Camp – behind Girls’ Toilets			Unit 2		
Farm Camp – behind Boys’ Toilets			Alf’s		
Office Rear					
Staff House 1					
Cottage					
Staff House 2					
Unit 1					
Unit 2					
Alf’s					
Lake Camp – Directors’ Hut					
Lake Camp – Uncle Tom’s					
Lake Camp – Boys’ Toilets					
Lake Camp Girls’ Toilets					
Lake Camp - Laundry					

### Training

Training is to take place in **October** (leading into fire season) and **January** (for new interns while still in fire season) each year.

Training should include:

- Using fire trailer’s hoses
- Dealing with embers
- Use of fire extinguishers
- Other skills relevant to defending site in case of fire

## Appendix 3

# Camp Coolamatong Bush Fire Defence Action Plan

**To be implemented in the situation where time may allow for preparation of site for defending, or if defence is a necessity due to campers in refuge.**

### Stage I: Coolamatong Staff Preparation

Before leaving home, each person should:

- have cover up clothes (not synthetic), boots and broad brimmed hat, personal water bottle, ready to take to refuge area.
- leave towels, bucket of water or wheelie bins and mop at door
- close all windows, curtains and doors

Ute Prepared - ladder, back-pack pump, fire rake, shovel, spare garden hose, plastic buckets, leather gloves are all on the Ute. Check generator and pumps. Double check fire trailer is attached to vehicle. Check water, fuel and oil are full and the pump operates.

**Stage II: Implementing Fire Plan: In the event of a fire front approaching, report to Coolamatong Director and/or Assistant Director who will advise on whether to proceed with tasks below or to proceed immediately to Refuge.**

In the event of not being able to contact Director or Assistant Director go immediately to Refuge and wait for instructions.

- Fill buckets and wheelie bins with water and position at:
  - North side of Dining Hall
  - Alcove behind Girls toilet block
  - Kitchen alcove
- Ensure mops positioned with buckets
- Hose gardens / mulch and lawn area around all buildings
- Plug all down pipes with disposable nappies (soaked).
- Place sprinklers on buildings and fill gutters (fire hose at farm) or attach hoses to sprinklers if already on roof.
- Bring animals to front paddock and ensure all gates are closed
- Close all windows and position towels and blankets at doors
- Turn off all gas pipes at bottles (see map)
- Hose facias, eaves, veranda posts of Farm Camp buildings
- Hose under Shearing Shed
- Fill all basins and baths in staff residences
- Fill all basins and baths in ensuites and toilets at camp

### Stage III: After fire front passes

- Patrol site
  - o Staff Houses
  - o Farm Camp
  - o Lake Camp
- Extinguish burning embers with mops and hoses as necessary
- Fill buckets from baths, sinks, bins and basins first then from water cart

## Appendix 4

### CFA Defined Trigger Points for Fire Danger Ratings

RATING	Recommended Action for Households	Recommended Action for Outdoor Activities
CATASTROPHIC (FBI 100+)	If you live in a bushfire prone area the safest option is to leave the night before, or early in the morning.	<ul style="list-style-type: none"> <li>• Leave the area the night before or early in the morning.</li> <li>• If this is not practical, take immediate action to protect the group.</li> <li>• Practice or remind the group about behaviour in the event of a threat from fire.</li> </ul>
EXTREME (FBI 50-99)	The safest option is to leave early in the day if you live in a bushfire prone area and your Bushfire Survival Plan is to leave. Only stay if your home is well prepared and you can actively defend it.	<ul style="list-style-type: none"> <li>• Leave the area the night before or early in the morning. If this is not practical, take immediate action to protect the group.</li> <li>• Practice or remind the group about behaviour in the event of a threat from fire.</li> </ul>
HIGH (FDI 24-49)	If you live in a bushfire prone area and your Bushfire Survival Plan is to leave, the safest option is to leave at the beginning of a day.	<p>If your activity is in a bushfire prone area:</p> <ul style="list-style-type: none"> <li>• Reassess the likelihood of meeting the goals of the activity</li> <li>• Re-evaluate route selection and evacuation options</li> <li>• Re-evaluate campsite choices</li> <li>• Ensure procedures are modified to account for the heightened fire risk e.g. meals that do not require cooking, waste disposal, campsite procedures</li> <li>• Practise or remind the group about behaviour in the event of a threat from fire.</li> </ul>
MODERATE (FBI 12-23)	Check your Bushfire Survival Plan. Stay up to date and be ready to leave if there is a fire.	<p>If your activity is in a bushfire prone area</p> <ul style="list-style-type: none"> <li>• • reassess the likelihood of meeting the goals of the activity</li> <li>• • re-evaluate route selection and evacuation options</li> <li>• • re-evaluate campsite choices</li> <li>• • ensure procedures are modified to account for the heightened fire risk e.g. meals that do not require cooking, waste disposal, campsite procedures</li> <li>• • practise or remind the group about behaviour in the event of a threat from fire.</li> </ul>
NO RATING (FBI 0-11)	Check your Bushfire Survival Plan	Review your activity plan, including severe weather sites.

## Appendix 5: Bushfire Management Plan Reviews

The Bushfire Management Plan will be reinforced and reviewed bi-annually or following any bushfire related emergency.